

Corporate Office  
Pension Section, 5<sup>th</sup> floor  
Bharat Sanchar Bhawan  
H.C. Mathur Lane,  
New Delhi-110001



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No.48-16/2019-Pen (B)

Dated: 01-01-2020

To

**All Heads of Circles/Telecom Districts/ Regions/Projects/  
Telecom Stores/Telecom Factories & Other Administrative Offices  
Bharat Sanchar Nigam Limited**

Sub: Service Book verification - BSNL VRS 2019 optees – poor performance - reg.

Sir,

I am directed to forward herewith the letter No. 1/Misc/Pen Issues/BSNL/DDG(Actts)/2019-Part(2)/5522-25 dated 13/12/2019, regarding poor performance in Service Books of the BSNL VRS 2019 optees, received from Director (Accounts-I), DOT, for information and necessary action.

Yours faithfully,

*Rabin Sarkar*  
01/01/2020

(Rabin Sarkar)

Asstt. General Manager (Estt.-I)

Tele. No. 011-23037477

Copy to :-

1. PS to Dir (HR)/Dir (F)/Dir (Ent.)/Dir (CFA)/Dir (CM), BSNL Board
2. Director (Accounts-I), DOT, Sanchar Bhawan, Delhi
3. PGMs/Sr. GMs/GMs (Pers./FP/BW/Elect./Arch/Civil), BSNL CO
4. BSNL CO Intranet Portal

*Sudhanshu Shekhar Ray*

(Sudhanshu Shekhar Ray)  
Deputy Manager (Pension)



भारत सरकार / GOVERNMENT OF INDIA  
संचारमंत्रालय/ MINISTRY OF COMMUNICATIONS  
दूरसंचारविभाग/ DEPARTMENT OF TELECOMMUNICATIONS  
-20अशोकारोड,संचारभवन/20, ASHOKA ROAD, SANCHAR BHAWAN  
नईदिल्ली/110001- NEW DELHI-110001

No. 1/Misc/Pen Issues/BSNL/DDG(Actts)/2019-Part(2)/5522-25

Date/3.12.2019

To,

The CMD,  
Corporate Office, BSNL,  
BSNL Bhawan, Janpath  
New Delhi-110001

B.S.N.L. CO, NEW DELHI  
O/o P.G.M. (Establishment)  
Dy. No. 2277  
Date 30-12-2019



**Sub: Service Book Verification – BSNL VRS 2019 – poor performance – reg.**

Ref 1: D.O. No. 1/Misc/Pen Issues/BSNL/DDG(Accounts)/2019-Part(2) dated 21.11.2019.  
Ref 2: Letter No. 1/Misc/Pen Issues/BSNL/DDG(Accounts)/2019-Part(2)/5451-52 dated 06.12.2019.

Vide D.O. & letter under reference, the criticality of proper Service Book Verification and avoidance of common errors was emphasized.

However, reports from Gujarat and Maharashtra Circles have been received which indicate that the work of Service Book verification in the circles, is not being carried out with due diligence.

Gujarat Circle has mentioned that approximately 60% of the Service Books checked in Vadodara & Mehsana SSAs, were not properly verified. Maharashtra Circle has reported that Service Books are yet to be received from a few SSAs while those received are not properly maintained.

Given the dependency of timely finalization of pension upon Service Book verification, it is again requested to issue suitable instructions to all BSNL field unit and officers responsible for maintenance of Service Books so as to ensure that Service Books do not contain any errors or omissions which will help in expediting the settlement of BSNL VRS 2019 pension cases.

This issues with the approval of Competent Authority.

*DM/ESD*  
*LM (ESH)*  
*23/12*  
*N. Mishra*  
*18/12/19*  
Director (Accounts-I)  
Tel: 011-23036511  
Email: dir-acsl-dot@nic.in

Copy to:

1. Addl. CGCA, O/o CGCA, Ghitorni, New Delhi.
2. CCA, O/o CCA, MH & Goa Circle.
3. CCA, O/o CCA, Gujarat Circle.

*P. Aravind*  
*early*  
*AGM/ESD*  
*30/12*

*h*  
*20/12*